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PATENT APPLICATION  
USSN 10/039,157

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of: Shmuel Shaffer et al.  
Serial No.: 10/039,157  
Filing Date: December 31, 2001  
Group Art Unit: 2616  
Confirmation No.: 9347  
Examiner: Anh Vu H. Ly  
Title: *System and Method for Assigning Call Priority*

**Mail Stop AF**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

**RESPONSE PURSUANT TO 37 C.F.R. §1.116**

In response to the Final Office Action mailed October 15, 2007, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following amendments and remarks. Please amend the Application as follows.